

Accurx

&

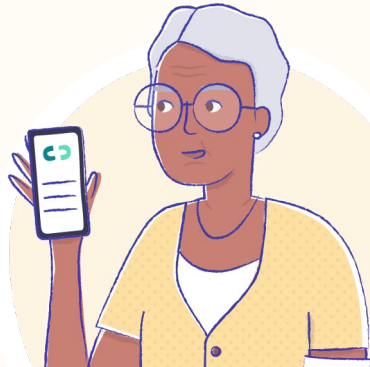
Rother Valley South PCN



We're on a mission...



**To make patients healthier
and healthcare staff happier,
through seamless communication.**



The simple way to communicate about patient care.

Accurx is the easy-to-use platform where patients and healthcare professionals communicate.

Our software connects people across the system to make NHS professionals happier and patients healthier.

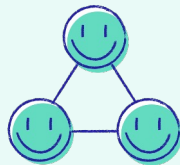


Our impact so far...



98% of GP practices

trust us for two-way communication



**>350,000
NHS users**



68% of trusts
are currently using Accurx



20,000 patients

removed from the waiting list
at UHL



5 hours saved

every week by staff using
Accurx



30 million

vaccinations booked using
our software



How Accurx can help community pharmacy?

A free accessible web-based tool that works across all pharmacies!

Contact GPs quickly and efficiently

No need to spend time on the phone or chasing queries!

Communicate easily with patients

Provide timely updates about prescriptions, send or receive information to aid service delivery.

Boost service delivery

Batch message patients to tell them about Flu or COVID-19 campaigns.



Who we are



Margaret
Clinical Lead



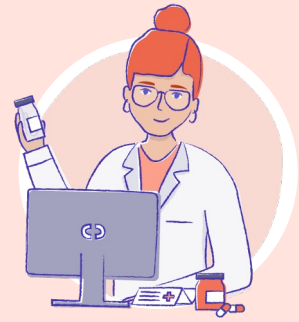
Catherine
Operations



Brigit
User Researcher



Pharmacy side



<https://app.arcade.software/share/c4K6DbTxLdkQUIXCHCYn>

Follow along demo



How to get started

<https://web accurx.com/login>

- Use personal NHS email address



Welcome

Continue with NHSmail (nhs.net)

Log in or sign up instantly with your nhs.net account

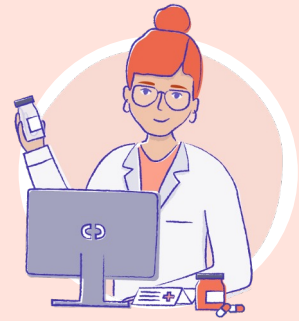
or

Log in with email (nhs.uk)

New to Accurx? [Create an account](#)



Message GP



1. Search for patient

Patient search

[What can I do here?](#)

Search by NHS number

Search by name

Use with a test patient

NHS number

Paste or type here • Example, 111 222 9999

xxxxxxxxxx

Date of birth

Paste or type here • Example, 24 2 1987

DD

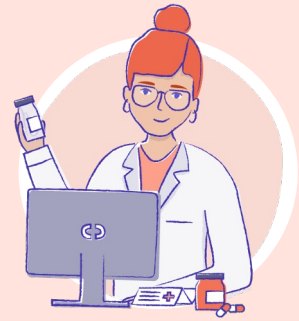
MM

YYYY



Message GP

2. Message GP practice



ADAMS, Julie (Miss)
NHS: 990 915 3955 Born: 24 June 1933 Gender: Female

[▶ Message patient](#) [📺 Video Consult](#) [🔗 GP services](#)

Overview All conversations My conversations

Julie's GP practice 21 practice staff online today

Practice with ODS code A29392

@ Message GP practice

Recent messages with Julie's GP practice

Catherine Webb: Hi A29392 - this is regarding ADAMS, Julie (Miss), NHS ... 10 Nov 2023

Julie's GP record

Request a summary of the patient's GP record

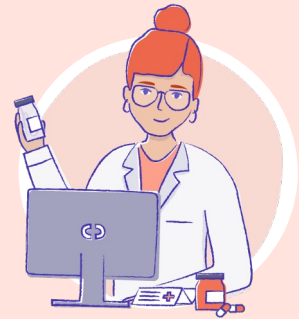
- Problems
- Medications and allergies
- Investigations
- Immunisations

[📄 Request GP record](#)



Message GP

3. Select a template



Regarding ADAMS, Julie (Miss), NHS no. 990 915 3955

To: Organisation with ODS code A29392

Patient details

ADAMS, Julie
NHS: 990 915 3955
Born: 24 June 1933
Gender: Female

[▶ Message patient](#)

Select a template (optional)

Hi A29392 - this is regarding ADAMS, Julie (Miss), NHS no. 990 915 3955 who is registered at your practice.

Thanks,
Catherine Webb
The Accurx Practice (29392)

[Attach file](#) [▶ Send](#)

PHARMACY

Blood Pressure Check Service

Out of Stock

Select a template (optional)



Message GP

4. Complete all fields

Hi A29392 - this is regarding ADAMS, Julie (Miss), NHS no. 990 915 3955 who is registered at your practice.

We have received prescription(s) with item(s) that are currently out of stock and unavailable. We do not expect them to be available before they are needed by the patient, so please could you prescribe alternative(s).

Out of stock item: **Medication**

Prescription date: **14/11/2023**

Electronic transfer of prescription (ETP) barcode: **Barcode**

Available alternative(s): **Medication**

I have returned the prescription with the out of stock item(s) to the spine so you can amend as needed.

Pharmacy name & location: **Accurx Pharmacy**

Contact number: **02080000000**



Message GP

5. Send



Out of Stock



as needed.

Pharmacy name & location: Accurx Pharmacy

Contact number: 02080000000

Thanks,

Catherine Webb

The Accurx Practice (29392)

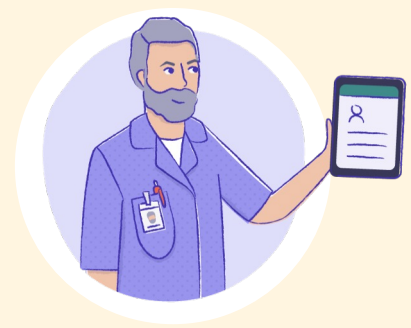


 **Attach file**

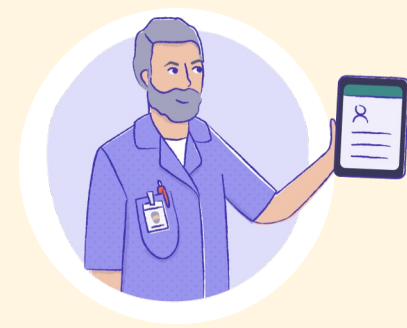
 **Send**



GP side



Message received



1. Notification on the toolbar

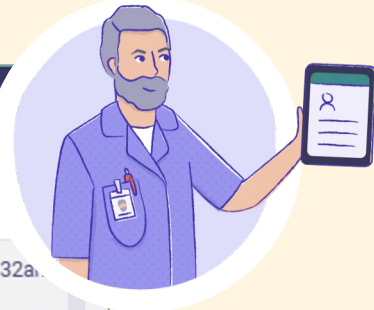
The screenshot shows the AccuMail interface. At the top, a yellow toolbar contains several icons: a menu icon, a chat icon, a video call icon, an '@' icon with a red notification bubble containing '1', an envelope icon with a red notification bubble containing '1009', and the text 'CW'. Below the toolbar, the interface is divided into sections. On the left, there is a sidebar with 'Assigned to you', 'Unassigned' (with a red notification bubble containing '1'), and 'All' (with a red notification bubble containing '1'). The main area shows a list of messages under the heading 'Unassigned'. The first message is from Julie Adams at 10:32am, with a red notification bubble containing '1'. The message details are: 'From: Catherine Webb', 'To: The Accurx Practice (29392)', and 'Hi A29392 - this is regarding ADAM... (1)'. Below this, the name 'Julie Adams' and the day 'Fri' are visible. On the right, the patient information for 'POWER, Michelle (97y, F)' is displayed, including 'NHS: 289 646 0683' and 'DOB: 15-Sep-1926'.



Message received

2. Open message

- **Save to record**
- **Reply** to Pharmacy with action taken
- Message patient if needed



ADAMS, Julie (90y, F)
NHS: 990 915 3955 • DOB: 24-Jun-1933 • Gender: Female

Catherine Webb to The Accurx Practice (29392) 10:32am

Hi A29392 - this is regarding ADAMS, Julie (Miss), NHS no. 990 915 3955 who is registered at your practice.

We have received prescription(s) with item(s) that are currently out of stock and unavailable. We do not expect them to be available before they are needed by the patient, so please could you prescribe alternative(s).

Out of stock item: Medication
Prescription date: 14/11/2023
Electronic transfer of prescription (ETP) barcode: Barcode
Available alternative(s): Medication

I have returned the prescription with the out of stock item(s) to the spine so you can amend as needed.

Pharmacy name & location: Accurx Pharmacy
Contact number: 02080000000

Thanks,
Catherine Webb
The Accurx Practice (29392)

i Not saved to record

Reply **Save to record** **Assign** **Mark as done**



What else can Pharmacies use Accurx web for?

- Patient messaging - [Sending messages to patients](#)
- Create lists of patients - [Managing patient lists](#)
- Video consultations - [How to do a video consultation](#)
- Viewing a patient's record - [Record view](#)

